From:

Wednesday, August 07, 2019 3:57 PM

Sent: To:

Lennartz, Kimberly A.

Subject:

Neighbors Portal Implementation [CCSO]

Attachments:

Law Enforcement User List.xlsx

Hi Kimberly,

Thanks for connecting with me earlier!

To recap our conversation, we will be getting your team launched on the portal with an initial group of coordinators and foregoing the on-site training to your broader team. Each coordinator will be tasked with adding additional users and determining permission settings/SOPs for their respective teams/functions. Once that's decided, I can assist also assist with providing additional webinars if needed!

Please align schedules with everyone and let me know when you'd like to schedule this 90 minute webinar for. I've attached the Excel doc I'll need filled out with their provisioning details. (I just need their contact info, you can leave the last four columns blank.) I'll provision accounts to them just before the meeting so they can log-in for the first time and verify their accounts during the call.

The in-app announcement to existing Neighbors app users in Calvert COunty will be scheduled to go out the day before and below is a screenshot example of what it would look like:

From:

Lennartz, Kimberly A.

Sent:

Thursday, August 29, 2019 8:29 AM

To:

Subject:

Re: question

Hey __

I tried you calling you yesterday but your message box is full.

Can you send Kristen and I the press release. We want to get the community on board ASAP.

Thanks

Kimberly Lennartz

On Aug 28, 2019, at 1:12 PM,

Hi Kimberly,

Love that you're diving right in! There are two features at play here--a video request and a post.

1. A **Video Request** is a request for video that triggers an automated email* (from Ring, on behalf of CCSO) specifically to Ring devices within the area defined by the portal user (ie investigator) in the request. This gets submitted using that blue "Request Videos" button at the top of the home screen:

<image.png>

*Emails will only be sent to relevant accounts that have recorded video events that fall within the timeframe outlined in the video request, which (in most cases) means that only a fraction of the Ring devices included within the requested area (blue polygon below) would be notified.

2. A **Post** is publicly displayed to the Neighbors Feed, which is exactly what you sent out this morning! Since the Neighbors Feed is made up of BOTH Ring customers using the Ring app AND non-Ring customers using the Neighbors app, it's what we recommend sending out as a best practice to solicit videos from those non-Ring customers after you've already submitted a video request to Ring devices using the "Request Videos" feature.

As you can see from the highlighted "Crime" icon on the map, it looks like it did indeed post to the north end of the county based on the address you included when filling out the form for a post. This means that anyone in the Neighbors community (regardless of which app they're using) who has the address you entered within their area of interest* would have been notified of that post and will see it in their feed when they open up the app.

<image.png>

*The default area of interest is typically a 3mi radius around the person's home but it can be customized in the user settings of both apps and can be extended to a maximum radius of 5mi. Below is what my settings looks like for the area of interest around my home in Los Angeles:

<IMG_7254.PNG>

Hope thats clear but let me know if you still have questions!

Best,

Personal Meeting Bridge: https://chime.aws/neighbors.adeline (Dial-In: +1 855-552-4463; PIN: 1326 77 7382)



C.

1527 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

Questions about the Neighbors Portal? Visit the Neighbors Portal Resource Center.

On Wed, Aug 28, 2019 at 5:20 AM Lennartz, Kimberly A. < Kimberly Lennartz@calvertcountymd.gov> wrote:

Good Morning Adeline,

I posted on the Neighbors Portal this morning in reference to a suspicious person entering vehicles.

- 1. It did not give me the option of only posting to the north end of the county.
- 2. I also tried to post thru the Neighbors Feed and saw my post was already there. So, I'm confused on how to post requests to non Ring customers.

From: Lennartz, Kimberly A.

Sent: Tuesday, August 27, 2019 2:54 PM

To:

Subject: RE: Neighbors Portal Implementation [CCSO]

To clarify:

An administrator gives people access to view the portal as well as ability to post and send requests.

A User has access to view and may or may not have access to post or send requests.

Kimberly Lennartz

Kimberly Lennartz
Crime Analyst
Calvert County Sheriff's Office
Prince Frederick MD 20678

Office- 410-535-1600 ext 2455



From

Sent: Tuesday, August 27, 2019 2:41 PM

To: Lennartz, Kimberly A. <Kimberly.Lennartz@calvertcountymd.gov>

Subject: Re: Neighbors Portal Implementation [CCSO]

Hi Kimberly,

I just provisioned you access to portal as an admin since I already had all your info. You could add the rest of the team yourself in the "manage users" tab or I'd be happy to do it for you if you want to add them to the excel sheet. Either way is fine just let me know!

I'll send over the PR and marketing materials in a separate email to your and Kirsten Leitch shortly.

Best,							
Adel	ine						
		.~	~	~]	~		
Parti	ner	Suc	cce	SS	Mai	nag	er
J.							
		•					

From: Lennartz, Kimberly A.

Sent: Tuesday, August 27, 2019 2:23 PM

To:

Subject: administrators

Adeline,

For right now lets give myself, Dave Payne, Jessica Jones, Brent Parrott, and Roscoe Jones to be administrators. This will cover all our patrols and agency personnel that need to add participants. I don't want everyone having access to this in fear of someone not being law enforcement getting to add or post sensitive information.

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick, MD 20678

Office- 410-535-1600 ext 2455



From: Lennartz, Kimberly A.

Sent: Thursday, August 08, 2019 10:43 AM

To:

Subject: scheduling webinar w coordinators

Adeline,

Is the 13th at 1300 hours work for you?

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick, MD 20678

Office- 410-535-1600 ext 2455



From: Payne, David P. < David.Payne@calvertcountymd.gov>

Sent: Thursday, August 08, 2019 10:04 AM

To: Lennartz, Kimberly A. <Kimberly.Lennartz@calvertcountymd.gov>; Cox, Richard T.

<Richard.Cox@calvertcountymd.gov>; Parrott, William B. <Brent.Parrott@calvertcountymd.gov>; Durner, William E. <William.Durner@calvertcountymd.gov>; Jones, Jessica M. <Jessica.Jones@calvertcountymd.gov>; Leitch, Kristen K.

<Kristen.Leitch@calvertcountymd.gov> **Subject:** Re: read me....Do Not Delete

Works for me

From: Lennartz, Kimberly A. <Kimberly.Lennartz@calvertcountymd.gov>

Sent: Wednesday, August 7, 2019 3:23:56 PM

To: Payne, David P. < <u>David.Payne@calvertcountymd.gov</u>>; Cox, Richard T. < <u>Richard.Cox@calvertcountymd.gov</u>>; Parrott, William B. < <u>Brent.Parrott@calvertcountymd.gov</u>>; Durner, William E. < <u>William.Durner@calvertcountymd.gov</u>>; Jones, Jessica M. < <u>Jessica.Jones@calvertcountymd.gov</u>>; Leitch, Kristen K. < <u>Kristen.Leitch@calvertcountymd.gov</u>>

Subject: read me....Do Not Delete

Hey Everyone,

The Calvert County Sheriff's Office is partnering with the makers of RING security camera systems. You have been selected to be coordinators for our web-based portal. Don't panic, it'll be easy peasy.

Here's how it works:

The Neighbors app, is a free smartphone app that allows citizens to participate in a digital neighborhood watch, sharing crime and safety information with their neighbors.

- The Neighbors app is free to download. Users are not required to own a Ring device.
- Neighbors share crime and safety information with their neighbors in the form of video, photos or text.
- The app is completely vendor neutral. Neighbors can upload and share videos from any home surveillance system, still photos or text.
- Neighbors receive real-time alerts about crime and safety incidents occurring in their neighborhood.
- Moderators actively review all posts to ensure they are crime & safety related.

The Neighbors Law Enforcement Portal is a web-based portal that allows law enforcement to collaborate with members of the online community using the Neighbors app.

- The Neighbors Portal displays all of the publicly shared posts from the neighbors app in the form of an interactive feed and pin map.
- Law enforcement can engage neighbors by commenting on posts, requesting or sharing additional information.
- The Portal allows law enforcement to send hyper-local alerts to neighborhoods.
- When a crime occurs, the Portal provides a mechanism to submit a request for video to Ring device owners.

Our representative, Adeline, needs 60 to 90 minutes of your valuable time to go over how the portal works and who we want to be administrators and what access we want them to have and share. Can everyone be available August 13th at 1300. To make things easier, I have asked her to allow us remote in from our desks instead of meeting in the conference room. Does this work for everyone?



From:

Lennartz, Kimberly A.

Sent:

Wednesday, August 07, 2019 12:25 PM

To:

Subject:

RE: Ring Introduction & Onboarding!

Lets do 230. Okay? III leave compstat early

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick, MD 20678

Uttice- 410-333-1000 ext 2455



Sent: Wednesday, August 07, 2019 12:23 PM

To: Lennartz, Kimberly A. <Kimberly.Lennartz@calvertcountymd.gov>

Subject: Re: Ring Introduction & Onboarding!

I'm in California so i'm available after 2pm but I know that's 5pm for you. I can chat then also if youre available.

Best, Adeline

Partner Success Manager adeline@ring.com



From:	
Sent:	Thursday, August 29, 2019 3:01 PM
To:	Leitch, Kristen K.; Lennartz, Kimberly A.
Cc:	Media
Subject:	Re: question
Attachments:	
Hi Kimberly & I	Kristen,
	e delay here! Attached is the custom social media asset and printable flyer that I spoke of on our call and below are the PR guidelines below for your review.
	eam is copied on this email (via <u>media@ring.com</u>) please be sure to connect with us if you media inquiries.
InitialKey N	App PR Materials Folder (click to access) includes: social media announcement templates (a great tool for informing the community) leighbors App talking points s Neighbors App imagery
	ublic facing messaging and materials that mention Ring and/or the Neighbors App must be oved by both parties
	a inquiries and public requests for information about Ring or the Neighbors App should be ed with both parties by contacting Ring's PR team via media@ring.com
• Per F	Ring's company policy, we do not publicly disclose any app user or device owner data
enfor	hbors Portal back-end features should not be shared with the public, including the law cement Neighbors Portal on desktop view, sample video request emails or the video request ess itself as they often contain sensitive investigative information
We'll be on s	tandby for any questions and keep us posted on any plans for outreach.
Best,	
Partner Success	s Manager
	ng Bridge: vs/neighbors.adeline -552-4463; PIN: 1326 77 7382)

From:

Sent:

Wednesday, August 28, 2019 1:12 PM

To:

Lennartz, Kimberly A.

Subject:

Re: question

Hi Kimberly,

Love that you're diving right in! There are two features at play here--a video request and a post.

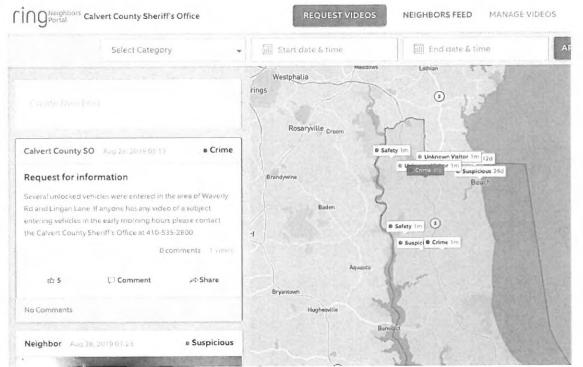
1. A **Video Request** is a request for video that triggers an automated email* (from Ring, on behalf of CCSO) specifically to Ring devices within the area defined by the portal user (ie investigator) in the request. This gets submitted using that blue "Request Videos" button at the top of the home screen:

REQUEST VIDEOS

*Emails will only be sent to relevant accounts that have recorded video events that fall within the timeframe outlined in the video request, which (in most cases) means that only a fraction of the Ring devices included within the requested area (blue polygon below) would be notified.

2. A **Post** is publicly displayed to the Neighbors Feed, which is exactly what you sent out this morning! Since the Neighbors Feed is made up of BOTH Ring customers using the Ring app AND non-Ring customers using the Neighbors app, it's what we recommend sending out as a best practice to solicit videos from those non-Ring customers after you've already submitted a video request to Ring devices using the "Request Videos" feature.

As you can see from the highlighted "Crime" icon on the map, it looks like it did indeed post to the north end of the county based on the address you included when filling out the form for a post. This means that anyone in the Neighbors community (regardless of which app they're using) who has the address you entered within their area of interest* would have been notified of that post and will see it in their feed when they open up the app.



*The default area of interest is typically a 3mi radius around the person's home but it can be customized in the user settings of both apps and can be extended to a maximum radius of 5mi. Below is what my settings looks like for the area of interest around my home in Los Angeles:



Hope thats clear but let me know if you still have questions! Best,

Partner Success Manager

Personal Meeting Bridge: https://chime.aws/neighbors.adeline (Dial-In: +1 855-552-4463; PIN: 1326 77 7382)



Lemiartz, Kimber	ly A.
F	
From: Sent:	Tuesday, August 27, 2019 3:28 PM
To:	Lennartz, Kimberly A.
Subject:	Re: Neighbors Portal Implementation [CCSO]
Combining your que	estions below:
Anyone can post. To devices, and Neighb	s portal, Ring owners can post only but all subscribers can see. the Neighbors Feed consists of two groups: Ring app users sharing Ring videos from Ring bors app users who either own a some other competing system or none at all. (Even if a user curity cameras at all, they can still share cell phone footage or still images.)
On the law enforcement	ent ring portal, ring owners can post nt portal allows you to see all of the posts from the Neighbors Feed for your entire
jurisdiction.	
The video request to Ring customers who	If thru the request video tab ab isn't a public post, its a feature that allows you to send automated emails specifically to match the criteria in your request (eg, they own a Ring device, are within the polygon you by AND have recorded events during the timeframe you are requesting.
Correct, the posting	g feature at the very top of the feed allows you to send out a public post as an agency to the ch people who live within approx. 3mi radius of the address specified.
An administrator give	es people access to view the portal as well as ability to post and send requests.
A User has access to	view and may or may not have access to post or send requests.
Correct on both fro	nts!
Let me know if you	think of any others!
Best,	
4	
Portner Success Manag	jer

Personal Meeting Bridge: https://chime.aws/neighbors.adeline (Dial-In: +1 855-552-4463; PIN: 1326 77 7382)

From:

Sent: Tuesday, August 27, 2019 8:31 AM

To:

Lennartz, Kimberly A.

Subject:

Re: Tentative: Invitation: Neighbors Portal Webinar [Calvert County] @ Tue Aug 27, 2019

10am - 11:30am (PDT) (kimberly.lennartz@calvertcountymd.gov)

Hi Kimberly,

Just wanted to confirm with you that we are still on for today's remote training? I noticed you tentatively accepted originally so just wanted to make sure. If so, I just need the user provisioning list (the excel doc I sent over) so I can assist with provisioning accounts. Let me know if have any questions before the webinar. I'll be available on my cell an hour prior should you need anything!

Sent from my iPhone

On Aug 16, 2019, at 12:45 PM, Lennartz, Kimberly A. < Kimberly.Lennartz@calvertcountymd.gov > wrote:

<mime-attachment.ics>

From:

Sent: Wednesday, August 07, 2019 3:57 PM

To:

Lennartz, Kimberly A.

Subject:

Neighbors Portal Implementation [CCSO]

Attachments:

Law Enforcement User List.xlsx

Hi Kimberly,

Thanks for connecting with me earlier!

To recap our conversation, we will be getting your team launched on the portal with an initial group of coordinators and foregoing the on-site training to your broader team. Each coordinator will be tasked with adding additional users and determining permission settings/SOPs for their respective teams/functions. Once that's decided, I can assist also assist with providing additional webinars if needed!

Please align schedules with everyone and let me know when you'd like to schedule this 90 minute webinar for. I've attached the Excel doc I'll need filled out with their provisioning details. (I just need their contact info, you can leave the last four columns blank.) I'll provision accounts to them just before the meeting so they can log-in for the first time and verify their accounts during the call.

The in-app announcement to existing Neighbors app users in Calvert COunty will be scheduled to go out the day before and below is a screenshot example of what it would look like:



Can you or your PIO please confirm that you are okay with the messaging above?

And lastly, please send me a map of your different divisions or any other beats/territories that your department would conceivably need.

Partner Success Manager



Re: Ring - Fwd: Community Programs Interest: Law Enforcement

Payne, David P.

Mon 7/8/2019 11:31 AM

Sent Items

Perfect!

From

Sent: Monday, July 8, 2019 11:30:38 AM

To: Payne, David P.

Subject: Re: Ring - Fwd: Community Programs Interest: Law Enforcement

Sounds good. I'll send you a calendar invite later today for 10AM on the 26th.

Law Enforcement Liaison





On Mon, Jul 8, 2019 at 11:29 AM Payne, David P. < <u>David.Payne@calvertcountymd.gov</u>> wrote:

The morning of he 26th would be best

On Jul 8, 2019, at 11:27

Unfortunately I'm fully booked those dates.

I'm free the afternoon of the 17th and all day on the 26th.

Law Enforcement Liaison



Santa Monica, CA 90404



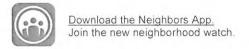
On Mon, Jul 8, 2019 at 11:07 AM Payne, David P. < <u>David.Payne@calvertcountymd.gov</u>> wrote: Would the 16th or 18th work for you?

On Jul 8, 2019, at 10:01 AM

Yes. We can set up a webinar.

Law Enforcement Liaison

1523 26th St
Santa Monica, CA 90404



On Mon, Jul 8, 2019 at 12:18 AM Payne, David P. < <u>David.Payne@calvertcountymd.gov</u>> wrote: Would the demo be something we can do remote?

Captain Payne

On Jul 4, 2019, at 8:21 PM,

Hi Captain Payne,

I'm Ring's Law Enforcement Liaison. My role is to connect agencies with the programs we offer to agencies and communities at no cost.

The cornerstone of this effort is the Neighbors app, a smartphone app that allows citizens to participate in a digital neighborhood watch, sharing crime and safety information with their neighbors.

- The Neighbors app is free to download. Users are not required to own a Ring device.
- Neighbors share crime and safety information with their neighbors in the form of video, photos or text.

- The app is completely vendor neutral. Neighbors can upload and share videos from any home surveillance system.
- Neighbors receive real-time alerts about crime and safety incidents occurring in their neighborhood.
- Moderators actively review all posts to ensure they are crime & safety related.

The Neighbors Law Enforcement Portal is a web-based portal that allows law enforcement to collaborate with members of the online community using the Neighbors app.

- The Neighbors Portal displays all of the publicly shared posts from the neighbors app in the form of an interactive feed and pin map.
- Law enforcement can engage neighbors by commenting on posts, requesting or sharing additional information.
- The Portal allows law enforcement to send hyper-local alerts to neighborhoods.
- When a crime occurs, the Portal provides a mechanism to submit a request for video to Ring device owners. When citizens share video, they do so with one-click. No searching, uploading or downloading.

Our first step would be to schedule a demo which we can do via webinar. Please let me know when we can schedule.

Law Enforcement Liaison/Territory Manager

1523 26th St Santa Monica, CA 90404

<group-3@2x.png>
Download the Neighbors App.
Join the new neighborhood watch.

From: Ring Team < no-reply@ring.com>

Date: Mon, Jul 1, 2019 at 5:43 PM

Subject: Community Programs Interest: Law Enforcement

To: < lepartnerships@ring.com >

Type: law_enforcement Contact Name: David Payne

Contact Title: Captain

Email: David.payne@calvertcountymd.gov

Phone: 4436243442

Organization Name: Calvert county sheriffs office

Organization Website: City: Prince Frederick

State: MD Zipcode: 20678

Re: Ring Followup & MOU

Payne, David P.

Tue 7/30/2019 11:04 AM

Sent Items

To:Lennartz, Kimberly A. <Kimberly.Lennartz@calvertcountymd.gov>;

Ok. Just let me know

On Jul 30, 2019, at 11:02 AM, Lennartz, Kimberly A. < Kimberly.Lennartz@calvertcountymd.gov > wrote:

Working on it, but may need your imput

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick MD 20678

Office- 410-535-1600 ext 2455

<image001.png>

From: Payne, David P. <David.Payne@calvertcountymd.gov>

Sent: Tuesday, July 30, 2019 11:02 AM

To: Lennartz, Kimberly A. < Kimberly.Lennartz@calvertcountymd.gov>

Subject: Re: Ring Followup & MOU

Can you get this all figured out?

On Jul 30, 2019, at 10:56 AM, Lennartz, Kimberly A. < Kimberly.Lennartz@calvertcountymd.gov> wrote:

FYI

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick, MD 20678

<image001.png> Sent: Tuesday, July 30, 2019 10:38 AM To: Lennartz, Kimberly A. < Kimberly.Lennartz@calvertcountymd.gov> Subject: Re: Ring Followup & MOU Hi Kim, The MOU dropped in my inbox as we were on the phone. A fully executed copy of the MOU is attached. I'll be sending an introduction to your Partner Success Manager as soon as I have a chance to debrief her. In the meantime, please gather a PDF map of your patrol areas and start thinking about a user list and the level of access you're going to want each person to have (basic access to see the Neighbors Feed and pin map, ability to send video requests, ability to send neighborhood alerts and admin). We'll also want to identify the following people (understanding the same person may fill more than one role). Partnership Coordinator - main point of contact(s) for the Ring partnership. Name/Title: Email: Press/Media/Social Media Coordinator - typically the PIO who would work with our media team to coordinate the initial partnership announcement and ongoing media and social media moving forward. Name/Title:

Investigative Coordinator – your resident expert(s) on the video request process, best practices and review of shared video.

Name/Title:

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick, MD 20678



From

Sent: Friday, July 26, 2019 11:09 AM

To: Lennartz, Kimberly A. < Kimberly.Lennartz@calvertcountymd.gov>

Subject: Ring Followup & MOU

Thanks for your time this morning! Attached to this email is a copy of the partnership MOU. Please circulate for review an signature. If there are any issues, please let me know.

The cornerstone of our effort to reduce crime in neighborhoods is the Neighbors app, a free smartphone app that allows citizens to participate in a digital neighborhood watch, sharing crime and safety information with their neighbors.

- The Neighbors app is free to download. Users are not required to own a Ring device.
- Neighbors share crime and safety information with their neighbors in the form of video, photos or text.
- The app is completely vendor neutral. Neighbors can upload and share videos from any home surveillance system, still photos or text.
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- The Neighbors Portal displays all of the publicly shared posts from the neighbors app in the form of an interactive feed and pin map.
- Law enforcement can engage neighbors by commenting on posts,

requesting or sharing additional information.

- The Portal allows law enforcement to send hyper-local alerts to neighborhoods.
- When a crime occurs, the Portal provides a mechanism to submit a request for video to Ring device owners.



<Calvert Executed.pdf>

Re: RING webinar

Payne, David P.

Fri 8/9/2019 3:37 PM

Sent Items

To:Lennartz, Kimberly A. <Kimberly.Lennartz@calvertcountymd.gov>;

That does not work for me.

On Aug 9, 2019, at 2:44 PM, Lennartz, Kimberly A. < kimberly.Lennartz@calvertcountymd.gov wrote:

Hey everyone,

from RING will not be available on Tuesday. So how is Thursday Aug 15th at 1300?

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick, MD 20678

Office- 410-535-1600 ext 2455

<image001.png>



Neighbors by Ring Memorandum of Understanding

This agreement is entered into this day of d

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law
 enforcement and the public may access free of charge by downloading the Neighbors App (iOS
 and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to County residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC
Date:
Signature:
Name:
Γitle:
Agency
Calant County Shorth's Office Date: 7-26-19
Date: 7-26-19
signature:
Name: DAVE McJonea
Title: A SSIET ME SINCE THE

FW: You've been invited to join Ring Neighbors Portal

Lennartz, Kimberly A.

Tue 8/27/2019 3:22 PM

To:Bowen, Craig <Craig.Bowen@calvertcountymd.gov>; Buck, Joshua A. <Joshua.Buck@calvertcountymd.gov>; Cameron, Gregory P. <Greg.Cameron@calvertcountymd.gov>; Cox, Richard T. <Richard.Cox@calvertcountymd.gov>; Jernigan, Sarah <Sarah.Jernigan@calvertcountymd.gov>; Livingston, Justin H. <Justin.Livingston@calvertcountymd.gov>; McCourt, Brian E. <Brian.McCourt@calvertcountymd.gov>; McCourt, Richard A. <Richard.McCourt@calvertcountymd.gov>; Mudd, Michael J. <Michael.Mudd@calvertcountymd.gov>; Payne, David P. <David.Payne@calvertcountymd.gov>; Rector, Ill, William A. <William.Rector@calvertcountymd.gov>; Wells, Christopher W. <Wayne.Wells@calvertcountymd.gov>; Yates, Edward W. <Edward.Yates@calvertcountymd.gov>;

Hey everyone, Please go to your Chrome or Firefox connection and join the Ring Neighbors Portal. This will allow you to have the ability to view what Ring users have posted as well as you all have the ability to request video for any of your cases. This request will allow you to connect with ANY ring or other camera systems that are being used in our neighborhoods and businesses. I can show everyone how to use it once you have an account. If you have trouble, come see me.

Kimberly Lennartz

Kimberly Lennartz Crime Analyst Calvert County Sheriff's Office Prince Frederick, MD 20678

Office- 410-535-1600 ext 2455



From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 27, 2019 2:37 PM

To: Lennartz, Kimberly A. <Kimberly.Lennartz@calvertcountymd.gov>

Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Calvert County Sheriff's Office in the Ring Neighbors Portal.

Neighbors Portal provides the Calvert County Sheriff's Office with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

Join Portal Now

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.

Unfortunately, Internet Explorer is currently not supported.







Email intended for kimberly.lennartz@calvertcountymd.gov

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